Massachusetts General Hospital: Insurance Plans Accepted

Updated November 2019

Important information about insurance accepted

- Always check with your own health insurance provider. You should always check with your own health insurance plan before getting care to make sure you understand your covered benefits and costs.
- The insurance plans listed are accepted by Massachusetts General Hospital and the
 physicians who work for that hospital. There are also physicians who are affiliated with
 but do not work for Massachusetts General Hospital. These doctors may accept
 different insurances than our hospitals. To make sure your physician accepts your
 insurance, please check with their office before you schedule an appointment.
- Many insurance plans are now considered "tiered" plans, and have different levels of costs depending on where you go for care. The information below should be used as a reference, but it is important that you check with your own health insurance plan to see what level of coverage you will receive. Even if you see your insurance plan listed, additional referrals or authorizations may be required. Some services may not be covered by your insurance coverage at every location. The level of coverage provided to you is determined by your insurer.
- Also, many health insurance plans may use other companies to cover certain services such as behavioral health (mental health) or transplant related services. Please contact your health insurance plan or employer for your specific questions.
- If your health insurance plan or product is not listed below, please contact your insurance plan to find out for sure what coverage may be available to you.

Insurer	Plan Type Accepted
Aetna	HMO, PPO, Medicare Advantage
AllWays Health Partners	HMO, ConnectorCare, QHP, PPO, Beacon Health Options Products,
	MassHealth ACO: My Care Family (for specialty/hospital care only,
	does not include primary care)
Blue Cross Blue Shield of Massachusetts	HMO, POS, Indemnity, PPO (does not include products using the
	Select Blue Provider Network or Silver/Bronze Pathways), Medicare
	Advantage for referrals only (does not include primary care)
BMC HealthNet	MassHealth MCO Plan: BMC HealthNet MCO (for specialty/hospital
	care only, does not include primary care)
	MassHealth ACO Plan: BMC HealthNet Community Alliance ACO (for
	specialty/hospital care only, does not include primary care)

	BMC Connectorcare and BMC Commercial products are not accepted.
Cigna	HMO, POS, PPO, Indemnity, Cigna Behavioral Health
Commonwealth Care Alliance	ICO, SCO (for specialty/hospital care only, does not include primary care)
Coventry	PPO
Fallon Health	PPO, Select Care, Community Care and Medicare Supplement. Direct, Steward and Tiered products are accepted for Tertiary Specialty services and other exceptions. Fallon ACO plans and Medicare Advantage are not accepted.
Harvard Pilgrim Health Care	HMO, POS, PPO, HPI (does not include Elevate, Focus, Primary Choice and HPI Select products). Stride Medicare Replacement for specialty care only, no primary care, United Behavioral Health
Humana	PPO, POS and Medicare Supplement, Medicare Advantage PPO only (does not include Medicare Advantage HMO).
MultiPlan/ Private Healthcare Systems	PPO
Senior Whole Health	SCO (for specialty care/hospital care only, does not include primary care)
Transplant Centers of Excellence Networks	Aetna Cofinity, Aetna Institutes of Excellence, Cigna Lifesource, Coventry, Humana dba National Transplant Network, Interlink, LifeTrac, OptumHealth
TriCare (administered through Humana Military)	HMO, Indemnity
Tufts Health Plan	HMO, POS, EPO, PPO, Indemnity, Medicare Advantage and SCO (for specialty care only, does not include primary care) (does not include Tufts Select, Spirit, or USFHP).
Tufts Public Plans	Tufts Health Together with CHA ACO pediatric specialty care only, Tufts Health Together with Boston Children's ACO for specialty care only, does not include primary care. MCO, SCO, Direct and other ACO plans are not accepted.
UniCare	Indemnity, Community Choice, PPO, Medicare Supplement and Beacon Health Options
United	POS, PPO, Student Resources, Indemnity, most Choice Plus PPO, POS plans, Medicare Advantage, Senior Care Options, United Behavioral Health (does not include Community Out of State Medicaid products, limited participation in United HMO products).
VA Choice	VA Choice Community Network program