Partners HealthCare International (PHI) works with clients to plan, design and develop innovative health care institutions that meet international standards and enable our partners to advance their unique needs.

Any health care or educational facility requires four basic elements to succeed: a clear vision, a strong development team, a scope that is in alignment with the available funding, and a plan that lays out a strategy for long-term sustainability. PHI works intensively with clients to ensure a solid foundation on which to build a successful hospital. Our approach is to work closely with project stakeholders and industry experts to discover the appropriate integration of the clinical or educational vision with the physical infrastructure and operational systems.

Through the planning and design process, we help clinical practitioners analyze how they deliver care or education in their existing environs and to explore new models to increase their effectiveness. We work closely with in-country experts to understand local practices and customs that must be woven into the fabric of the new hospital.

### How We Help

We provide assistance throughout the four critical phases of development:

- **Initial planning** for clinical programs, facilities, organizational structures, and other critical components
- **Project development and refinement** of clinical program plans, facilities plans, preliminary equipment selection, IT planning, and quality management
- **Commissioning and start-up of operations** including operational implementation, leadership and staff development, and other key preparations
- **Operations and growth assistance** including strategic oversight and advice, further leadership and staff development, and accreditation preparation

### Hospital Planning & Development

**Phase 1: Strategic Planning**
- Project Assessment to support:
  - Vision & Strategy Refinement
  - Business Plan & Market Review
  - Development of Project Roadmap

**Initial Concept Development:**
- Clinical Program Plan
- Organizational Model & Governance Structures
- Facilities Concept
- Quality Assurance Model
- IT Specifications & Selection
- Equipment Planning
- Recruitment Plan

**Phase 2: Project Development**
- Pre-commissioning support
  - (multiple functions)
- Refinement of Clinical Program Plan
- Quality Plan
- Facility Planning
- Clinical Evaluation Plan
- Operations Planning
- IT Module Development
- Preliminary Equipment Selection
- Recruitment Support
- Teaching & Training Plan

**Phase 3: Implementation**
- Commissioning support
  - (multiple functions)
- Implementation & Ramp-up
  - (multiple functions)
- Leadership Orientation & Mentoring
- Staff Development & Education
- IT Implementation Support
- Accreditation Preparation
- Leadership Training
- Quality Management

**Phase 4: Operations & Growth**
- Strategic Planning
- Staff Development & Education
- Accreditation Preparation
- Leadership Training
- Quality Management
- Network Development

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