GRADUATE TRAINEE REDRESS OF GRIEVANCE

1. Grievances pertaining to the training program, faculty or work environment should first be directed to the training program director in writing, and copied to the Service Chief and the Director of Graduate Medical Education. If the graduate trainee prefers to request advice about a possible grievance prior to or in lieu of directing a complaint to the training program director, s/he should contact the Associate Director of GME (ADGME), Director of Graduate Medical Education (DGME) or the Vice President for GME (VPGME).

2. A written response to the grievance should be provided by the training program director within two weeks. If no response is received or if the response is not satisfactory to the graduate trainee, the graduate trainee should contact the ADGME, DGME or VPGME; one of these individuals will meet with the graduate trainee and the training program director if further information is needed, and will present the issue to either the Hospital-based GME Committee or the Partners Education Committee for resolution.

Note: Policies approved by the Partners Education Committee apply to GME trainees in programs sponsored by the Brigham and Women’s Hospital, Brigham and Women’s Faulkner Hospital, Massachusetts General Hospital, McLean Hospital, Newton Wellesley Hospital, North Shore Medical Center, and Spaulding Rehabilitation Hospital.