INTRODUCING YOUR Partners HealthCare Statement – A few changes for the better

A new statement format for services provided by Partners HealthCare

A  Mail Correspondence
A separate address to send any correspondence (include your new account number).

B  Services provided by
This statement includes the services provided by the Partners HealthCare hospitals and/or professional providers that are included in this list.

C  Account Number
A new number provided by Partners HealthCare to track your balances and payment.

D  Questions?
Information about patient bills and financial services can be found on our website. You can also call this new phone number to reach Patient Billing Solutions directly.

E  Pay Your Bill
Options to pay online, by mail or use our new phone number at 617-726-3884. If you pay by mail, please make check payable to “Partners HealthCare” and include your account number.

F  Account Summary
See the amount due, pay by date (due date) and your new account number.

G  Monthly Statement of Account
New detail on who you saw, when you saw them, how much you were charged and what payments were paid by you and your insurance company since your last statement.

H  Total Account Balance
The amount you owe, now payable to Partners HealthCare.

I  Visit Balance
The visit balance is your payment due for the services associated with each specific date and provider(s) listed.

If you have any questions, contact Patient Billing Solutions at (617) 726-3884 or patientbilling@partners.org.