

# Do You Have Health Care Bills That You Cannot Afford to Pay? Help is Available.

Information on The Partners HealthCare Financial Assistance Policy is available in other languages. Please visit our website, call us, or visit a patient financial counselor at your hospital or health center for translated information.

## STATE PROGRAMS

If you live in Massachusetts, you may be able to get health insurance or help paying your health care bills through a state program like MassHealth, the Health Connector, or Health Safety Net. Each program has different rules and income limits.

To find out more and apply:

- Visit a patient financial counselor at your hospital or health center, or
- Go to [www.MAhealthconnector.org](http://www.MAhealthconnector.org)

## DISCOUNTS

If you have medical bills because you do not have insurance, or because your health insurance did not cover your care, you may qualify for a discount. A paper application along with supporting documentation may be required. There are 3 types of discounts:

1. If your bills are for an emergency and related follow-up medical care, then you may be able to get a 70% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.\*
2. If your bills are from Spaulding or McLean, then you may be able to get a 55% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.\*
3. You may get a 25% discount on any medical bills if you pay (or set up a payment plan) within 2 months of the date on your first bill.

**IMPORTANT:** Many health care bills are for co-payments, co-insurance, or deductibles that are required as part of your health insurance. We DO NOT discount those bills.

## PAYMENT PLANS

You may set up a zero interest monthly payment plan for any bill, even a bill for a health insurance co-payment, co-insurance, or deductible. Call us to set up a payment plan.

### **CONTACT US TO FIND OUT MORE. APPLICATION FORMS AND ASSISTANCE ARE FREE.**

- 1) In person: visit a patient financial counselor at your hospital or health center (see list on following page)
- 2) Phone: (617) 726-3884
- 3) Web: [www.partners.org/financialassistance](http://www.partners.org/financialassistance)
- 4) Email: [patientbilling@partners.org](mailto:patientbilling@partners.org)
- 5) Mail: Please call or email to request information and application forms by mail.

\*You will never pay more than what the average insurance company would pay. Discount rates are reassessed annually and may change. Please check our website for current rates.

## Patient Financial Counselor Locations

<p><b>Brigham and Women's Hospital</b> 45 Francis Street ASB II – 2nd floor (617) 732-7005 (866) 736-1510</p>	<p><b>Brigham and Women's Hospital Ambulatory Care Center</b> 850 Boylston Street Suite 204B (617) 732-9677</p>	<p><b>Brookside Community Health Center</b> 3297 Washington Street Jamaica Plain, MA 02130 (617) 983-6054</p>
<p><b>Southern Jamaica Plain Health Center</b> 640 Centre Street Jamaica Plain, MA 02130 (617) 983-4100</p>	<p><b>Brigham and Women's/Mass General Health Care Center</b> 20 Patriot Place, 20PP1 Foxborough, MA 02035 (508) 718-4196</p>	<p><b>Brigham and Women's Faulkner Hospital</b> 1153 Centre Street, Suite 1106 Boston, MA 02130 (617) 983-7878</p>
<p><b>Cooley Dickinson Hospital</b> 30 Locust Street Northampton, MA 01061 (413) 582-2021</p>	<p><b>Martha's Vineyard Hospital</b> One Hospital Road Oak Bluffs, MA 02557 (508) 957-0157</p>	<p><b>Massachusetts General Hospital (MGH)</b> Main Campus Wang Ambulatory Center WACC-1, Room 150 (617) 726-2191</p>
<p><b>MGH Yawkey Outpatient Care Center</b> Second Floor – Room 2A (617) 726-2191</p>	<p><b>MGH Charlestown HealthCare Center</b> 73 High Street Charlestown, MA 02129 (617) 724-8166 (617) 724-8167</p>	<p><b>MGH Chelsea HealthCare Center</b> 151 Everett Avenue Chelsea, MA 02150 (617) 884-8300</p>
<p><b>MGH Revere HealthCare Center</b> 300 Ocean Avenue Revere, MA 02151 (781) 485-6394 (781) 485-6090</p>	<p><b>Mass General/North Shore Center for Outpatient Care</b> 102 Endicott Street Office: 1039 Danvers, MA (617) 726-2191</p>	<p><b>Nantucket Cottage Hospital</b> 57 Prospect St Nantucket, MA 02554 (508) 825-8387 (508) 825-8256</p>
<p><b>Newton-Wellesley Hospital</b> 2014 Washington Street Newton, MA 02462 (617) 243-6824</p>	<p><b>North Shore Medical Center Salem Hospital Campus</b> 81 Highland Avenue Salem, MA 01970 (978) 825-6900</p>	<p><b>North Shore Medical Center Union Hospital Campus</b> 500 Lynnfield Street Lynn, MA 01904 (781) 477-3555</p>
<p><b>Spaulding Rehabilitation Hospital Boston</b> 300 First Avenue, CNY Charlestown, MA 02129 (617) 952-5337</p>	<p><b>Spaulding Hospital for Continuing Medical Care Cambridge</b> 1575 Cambridge Street Cambridge, MA 02138 (617) 758-5338</p>	<p><b>Spaulding Rehabilitation Hospital Cape Cod</b> 311 Service Road East Sandwich, MA 02537 (508) 833-4285 (508) 833-4246</p>