Information for Providers:

The Partners HealthCare Choice ACO uses MassHealth as its health plan. The ACO does not have its own business processes. All claims, authorizations and billing for non-behavioral health services are managed by MassHealth.

BILLING
Providers who deliver care to Partners HealthCare Choice ACO members should submit claims directly to MassHealth via the MassHealth Provider Online Service Center. Please do not bill the Partners HealthCare Choice ACO; the ACO does not pay claims. You may contact MassHealth at 800-841-2900 with any billing related questions.

Please do not use the Partners HealthCare Choice ACO member ID number for any purpose. The member’s MassHealth ID number must be used for eligibility and billing purposes.

CONTRACTING
Providers do not need to be contracted with Partners HealthCare Choice ACO in order to provide services to our members. As long as providers are enrolled as MassHealth providers (or MBHP providers for behavioral health services), you are contracted to see Partners HealthCare Choice ACO members.

BENEFITS
Partners ACO member benefits are the same as MassHealth benefits, and are based on the member’s MassHealth coverage type: CarePlus, Family Assistance, Standard, or CommonHealth.

PRIOR AUTHORIZATIONS
The processes for obtaining Prior Authorizations (PAs) for Partners ACO members is the same as the process for obtaining PA’s for MassHealth members: PA requests should be submitted directly to MassHealth or, for behavioral health services, to MBHP.

PHARMACY
The Partners HealthCare Choice ACO pharmacy benefit is the same as the MassHealth pharmacy benefit. Refer to the MassHealth Drug List for coverage and prior authorization information.

Pharmacies should use the following information when filling prescriptions for our members:

- **Member ID**: MassHealth ID number
- **BIN**: 009555
- **PCN**: MASSPROD
- **Group**: MassHealth

BEHAVIORAL HEALTH SERVICES
Partners HealthCare Choice members use the Massachusetts Behavioral Health Partnership (MBHP) network for behavioral health services. For questions related to behavioral health services and authorizations, call MBHP at 1-800-495-0086.