

**PARTNERS HEALTHCARE
COMMUNITY BENEFIT ANNUAL REPORT
FY2012**



Organization Address and Contact Information

Organization Name:	Partners HealthCare
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City, State, Zip:	Boston , Massachusetts 02199
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Organization Type and Additional Attributes

Organization Type:	Health System
For-Profit Status:	Not-For-Profit
Health System:	Partners HealthCare
Community Health Network Area (CHNA):	Alliance for Community Health (Boston/Chelsea/Revere/Winthrop)(CHNA 19), Greater Cambridge/Somerville Community Health Network(CHNA 17), Cape and Islands Community Health Network(CHNA 27), North Shore Community Health Network(CHNA 14), West Suburban Health Network (Newton/Waltham)(CHNA 18)
Regional Center for Healthy Communities (RCHC):	3, 4, 6
Regions Served:	Boston-Greater, Other-Northeastern Massachusetts, Other-Southeastern MA

Community Benefits Mission Statement

Partners HealthCare is committed to working with community residents and organizations to make significant, measurable and sustainable progress towards improving the health and well-being of low income, vulnerable people and populations in the communities we serve.

Target Population: Low income, vulnerable people and populations in the communities we serve.

Basis for Selection: Qualitative and quantitative needs assessments.

Publication of Target Populations: Marketing Collateral, Annual Report, Website

Hospital/HMO Web Page Publicizing Target Population: <http://www.partners.org/Community/>

Key Accomplishments of Reporting Year

Systemwide, Partners' significant commitment to Community Health continued in FY12 with a total of \$210 million invested in the communities we serve. This represented 4.8% of our total patient care-related expenses.

Partners Community Health focused in the following areas:

1. In our efforts to ensure access to health care for low-income and vulnerable people Partners Community Health programs have:

- expanded the state's supply of primary care providers at community health centers through a physician and nurse practitioner loan repayment program that has grown capacity by 133 providers who care for an estimated 240,000 community residents,
- expanded access to high-quality health care for low-income and vulnerable populations through the *Kraft Fellowship Program* – a two-year post-residency program offered to 4 young physicians each year; and the *Kraft Practitioner Program* – a two-year program that aims to recruit and retain up to 16 physicians and masters-prepared nurses annually in community health centers,
- through the *Partnership for Community Health*, supported the state's community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities by committing up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care,
- connected approximately 12,000 patients with primary care since 2006,
- improved the capacity of staff to understand the state coverage programs by maintaining regular communications with practice staff, case managers, and social workers in order to explain how patient coverage works and affects access,
- ensured patients on state coverage programs can access services at Partners sites by working across system to set access policies that are clear to staff and patients and troubleshooting cases where patients on state coverage programs have had difficulty accessing the system in order to reduce barriers to care,
- trained and disseminated information to more than 100 patient financial counselors across the system to provide training, materials, and ongoing support as Affordable Care Act is implemented,
- developed a GE LEAN training program to expand community health center capacity, helping them to become patient centered medical homes,
- continued to strengthen community health centers in Partners communities having invested over \$84 million to rebuild, relocate, or modernize aging facilities since 1996; and annually, investing an average of \$27 million in operating support,
- in a variety of ways, worked with and supported 5 licensed and 16 affiliated health centers who provide care to 327,000 patients,
- improved access to care for community health center patients through gynecologists and nurse midwives from BWH who provide clinical care at affiliated community health centers in Dorchester, Jamaica Plain, Mattapan, Roxbury, and the South End,
- improved access to care for community health center patients through MGH oncologists who provide treatment for breast cancer patients from Chelsea, Dorchester, and Mattapan,

- improved access to care for community health center patients through North Shore Medical Center cardiologists, endocrinologists, pulmonologists, gastroenterologists, general surgeons and ophthalmologists who provide treatment for patients in Lynn,
- harnessed technology to enable coordinated care by working with health centers towards establishing connectivity with Partners information systems so clinical information about care their patients receive at Partners hospitals can be electronically accessed at the health center,
- collaborated with community health centers on public health initiatives including cancer screening and treatment for underserved women (the Avon MGH Breast Care Program), and substance abuse prevention and treatment, and
- provided support for a *Performance Improvement Practitioner Development Program* in collaboration with the Mass. League and GE Healthcare for 12 licensed and affiliated health centers to help move them towards becoming certified – medical homes.

2. In our efforts to build tomorrow's health care workforce by increasing economic circumstances of low-income adults and supporting youth success Partners Community Health programs have:

- provided a fun and educational health exploration day camp for 800 children ages 11-14 who reside in the Boston area (particularly Dorchester, Mattapan, Jamaica Plain, and Hyde Park),
- provided 52 high school graduates of the BWH SSJP program and MGH Youth Scholars with college scholarships and supports, with a goal of 400 students over 10 years,
- since 2003, provided 454 low-income, community residents with training, career coaching/ case management and job placements through *Partners in Career and Workforce Development*,
- introduced E-learning in a *Virtual Learning Community* to help prepare program participants for the workplace and eventually to further education, and
- connected program graduates to Partners-wide Workforce Development programs and resources.

3. In our efforts to improve health and well-being with a focus on prevention Partners Community Health programs have:

- in partnership with Project Bread, provided over 2,700 healthy meals daily to children who would otherwise go hungry or miss meals in the summer months,
- provided funding for four Mass in Motion communities (Chelsea, Revere, Lynn, and Salem) to support community coalition work, host events, and launch a media campaign to help raise awareness in residents and encourage healthy eating and active living,
- in partnership with Thrive in 5, created opportunities for Boston parents to become leaders in a neighborhood wide change effort aimed at increasing the number of children and families educated around healthy eating and active living (HEAL) support and behavior,
- trained 223 teachers in Open Circle, an evidence-based social and emotional learning curriculum that will provide over 7,000 Boston Public Schools students and families with tools to promote positive behaviors and healthy relationships,
- promoted HEAL, provided health education and improved patient access through 20 Health Corps volunteers, and
- trained 89 Wellness Champions from 54 Boston Public Schools to provide expanded physical activity and nutritional information to nearly 22,000 students.

Plans for Next Reporting Year

Partners will continue to invest in and work with community-based organizations to understand local needs and implement community-led approaches that lead to stronger, healthier neighborhoods.

Specifically, Partners will be making significant investments in our communities that:

- Ensure access to health care for low-income and vulnerable people by:
 - introducing complex care management teams that include Community Health Workers for high risk, high cost patients,
 - further expanding the Kraft Center for Community Health aimed at developing a new generation of physician leaders in Community health, and
 - supporting health centers to develop their capacity to become recognized patient-centered medical homes through training and technical assistance of over 1200 CHC employees.
- Build tomorrow's health care workforce by increasing economic circumstances of low-income adults and supporting youth success through a continued focus on high school and college success.
- Improve health and well-being with a focus on prevention through:
 - an expanded focus on obesity prevention in Boston and surrounding communities, and
 - the introduction of social emotional learning curricula to help elementary school children develop the skills needed to avoid high risk behaviors

Community Benefits Leadership/Team

Matthew Fishman, Vice President, Community Health

Ronnie Sanders, Executive Director for Partners Community Health

Community Benefits Team Meetings

- Partners Community Health leadership team meets regularly with the member hospital Community Benefit leaders to align strategic vision.
- Partners Community Health leadership team meets with Partners Community Health Directors focused on health care reform, partnerships with health centers, research and evaluation, and workforce development

Community Partners

Arthritis Foundation

Association for Behavioral Health

Back on My Feet

Bethel AME Church

Big Sister Association

Biomedical Science Careers Program

Black Ministerial Alliance

Boston Center for Independent Living

Blue Cross/Blue Shield Foundation

of Massachusetts

Boston Bar Association

Boston Branch NAACP

Boston Commission on Affairs of the Elderly

Boston Educational Development Foundation

Boston Foundation for Sight

Boston Haitian Reporter

Boston Health Care for the Homeless

Boston Private Industry Council

Boston Public Health Commission

Boston Public Schools

Boys and Girls Clubs of Boston

Bridge Over Troubled Waters

Cambridge Health Alliance

Camp Harbor View

Catholic Charities

Center for Teen Empowerment

Charlestown Boys and Girls Club	Health Centers
Codman Square Health Center	Massachusetts Public Health Association
Combined Jewish Philanthropies	Mass Senior Action Council
Community Works	Mattapan Community Health Center
Crittenton Women's Union	MSPCC
CURE	National Alliance for the Mentally Ill
Dimock Community Health Center	Neponset Health Center
Discovering Justice	North End Community Health Center
Dorchester House Multi-Service Center	North Shore Health Center
Dotwell	Our Bodies Ourselves
ESAC (Taste of JP)	Partners for Youth with Disabilities
East Boston Neighborhood Health Center	PEAR
Family Services of Greater Boston	Pine Street Inn
Gay Men's Domestic Violence Project	Project Bread
Greater Boston Interfaith Organization	Project Hope
Governor's STEM Advisory Council	Reach Out and Read
Greater Boston Sickle Cell Foundation	Revere CARES
Harbor Family Health Center	Revere Public Schools
Health Care For All	Roca
Health Law Advocates	Rogerson Communities
Health Resources in Action	South Boston Community Health Center
Help for Abused Women and Children (HAWC)	South End Community Health Center
Hospitality Homes	St. Cyprian's Episcopal Church
Jane Doe, Inc	The Boston Foundation
Jewish Vocational Services	The Fund for Boston Neighborhoods
Institute of Community Health	The Partnership, Inc.
KAYA	The Second Step
Kenneth B. Schwartz Center	Thrive in Five
Lynn Community Health Center	Trinity Boston Foundation (Bostonians for Youth)
Martha Eliot Health Center	United Way of Massachusetts Bay and Merrimac Valley
Massachusetts Advocates for Children	Upham's Corner Health Center
Mass Association of Mental Health	Whittier Street Health Center
Mass Coalition of School-Based Health Centers	Visiting Nurse Association
Massachusetts Community Action Network	Walk Boston
Massachusetts Department of Public Health	Words Can Work
Mass Immigrant and Refugee Advocacy Coalition	
Massachusetts League of Community	

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

In 2012, Partners Community Health compiled a Community Health Needs Assessment (CHNA) in collaboration with Health Resources in Action that summarized the results and findings of the respective CHNAs of our member institutions. In addition, all of Partners' member institutions conduct CHNAs of their own, at minimum, every 3 years. Please refer to their sections for detail.

Consultants/Other Organizations

Health Resources in Action, COBTH, BPHC/DPH

Data Sources

Hospital, MassCHIP, Surveys, CHNA

Community Benefits Programs

Health Explorers at Camp Harbor View	
Program Type	Community Education; Mentorship/Career Training/Internship; Outreach to Underserved; Prevention
Brief Description or Objective	As part of Partners commitment to building tomorrow’s health care workforce, Partners has developed a partnership with Camp Harbor View to engage campers’ curiosity about science, introduce them to the educational connections between school and health careers and promote healthy choices and behaviors. Camp Harbor View, located on Long Island in Boston Harbor, was created by Mayor Thomas M. Menino and Jack Connors, is run by the Boys and Girls Club of Boston, and funded through the Camp Harbor View Foundation, a nonprofit organization. Beginning in the summer of 2011, Partners hosted a week long Partners Health Explorers session as a supplement to the existing camp programs offered at camp. During the summer of 2012, Partners scaled a modified version of the Explorers program into the 8 weeks of camp for all 800 campers (ages 11-14). During that same summer, Partners also sponsored the first of two Health Career Fairs for campers at camp, giving campers the opportunity to meet with professionals and ask questions about their career paths and their daily work.
Target Population	<p>Regions Served: Boston, Boston-Dorchester, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Mattapan</p> <p>Health Indicator: Mental Health, Other: Education/Learning Issues, Other: Nutrition, Overweight and Obesity, Physical Activity</p> <p>Sex: All</p> <p>Age Group: Child-Teen</p> <p>Ethnic Group: All</p> <p>Language: All</p>

Statewide Priority: Promoting Wellness of Vulnerable Populations	
Goal Description	Goal Status
Provide day camp for children ages 11-14 who reside in the Boston area (particularly Dorchester, Mattapan, Jamaica Plain, and Hyde Park)	Camp Harborview now serves 800 campers for four weeks each summer and also has programming that extends beyond the summer.
Continue to engage campers beyond the summer sessions.	Campers are invited to participate in monthly “spring training” reunions held January through June, which focus on the 5 key areas of development.
Continue to engage campers	CHV also offers after-school tutoring and Friday movie nights.

beyond the summer sessions.	
Educate campers about careers in healthcare.	Hosted a week long Partners Health Explorers session for all 800 campers.
Educate campers about careers in healthcare.	Partners also sponsored the first of two Health Career Fairs for campers at camp, giving campers the opportunity to meet with professionals and ask questions about their career paths and their daily work.

Partner Name, Description

Partner Web Address

Camp Harbor View

<http://chvf.org/>

Boys and Girls Clubs of Boston

<http://www.bgcb.org/>

Contact Information

Tim Galvin, Program Coordinator, Partners Community Health, 617.278.1053, tgalvin1@partners.org

Summer Food Service Program

Program Type	Direct Services; Healthy Communities Partnership; Prevention; School/Health Center Partnership
Brief Description or Objective	In collaboration with Project Bread, Partners supports The Summer Food Service Program provides nutritious lunches to children who are at risk to go hungry or miss meals during the summer months when school is out. Many of the recipients in the program receive subsidized school lunches during the school year. The program provides cold and hot lunches that are locally prepared, incorporate locally grown foods, and promote healthy living. Summer Food Service Program is run by the USDA and administered by the Department of Elementary and Secondary Education. The Program sites are located in neighborhood schools, Boys and Girls Clubs, community centers, playgrounds, churches, and YMCAs. In addition to eating a good meal, these locations provide children with opportunities to socialize with friends and learn new games and skills. In FY2012, the Summer Food Service Program provided over 2,700 meals daily to children in 56 neighborhood sites.
Target Population	Regions Served: Boston, Lynn, Revere Health Indicator: Other: Nutrition, Overweight and Obesity Sex: All Age Group: All Children Ethnic Group: All Language: All

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
To provide lunch to children who would otherwise go hungry or miss meals	In FY2012, the Summer Food Service Program provided healthy meals to over 2,700 children daily in Lynn, Revere, Dorchester, Mattapan, Roxbury, and South Boston.
To promote good nutrition through healthy meals	Provided high quality, locally prepared meals
To inform families who are food insecure of available resources	Information about resources available in two languages at some sites

Partner Name, Description Partner Web Address

Project Bread http://www.projectbread.org/site/PageServer?pagename=home_page

Contact Information Julia Christopher, Communications Manager, Partners Community Health, 617.278.1063, jcchristopher@partners.org; Rita Guastella, Director of Communications, Project Bread

Supporting Health Care Reform

Program Type Health Coverage Subsidies or Enrollment

Brief Description or Objective Partners Community Health staff keep hospital and health center staff updated on public coverage changes; resolve access issues that arise; and work with state agencies to assure that programs work smoothly for patients and providers. This will include working to ensure that staff are able to assist patients with coverage options available under the Affordable Care Act. In FY12, trainings and regular email updates to 100 patient financial counselors; 200 individuals on email update lists.

Target Population **Regions Served:** Boston-Greater
Health Indicator: Access to Health Care, Other: Uninsured/Underinsured
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Supporting Healthcare Reform

Goal Description	Goal Status
Train staff and disseminate up-to-date information	Work with all 100 patient financial counselors across the system to provide training, materials, and ongoing support as Affordable Care Act is implemented.
Improve the capacity of staff to understand the state coverage programs.	Maintain regular communications with practice staff, case managers, and social workers in order to explain how patient coverage works and affects access.
Ensuring patients on state coverage programs can access services at Partners sites.	Work across system to set access policies that are clear to staff and patients. Troubleshoot cases where patients on state coverage programs have had difficulty accessing the system in order to reduce barriers to care.

Partner Name, Description

Health Care for All
 Health Connector
 MassHealth

Partner Web Address

<http://www.hcfama.org/>
<http://www.mahealthconnector.org>
<http://www.state.ma.us/masshealth>
<http://www.state.ma.us/dhcfp>

Contact Information Kim Simonian, Director for Public Payer Patient Access, Partners Community Health, 617.585.2828, ksimonian@partners.org

Connecting Patients to Primary Care

Program Type	Health Coverage Subsidies or Enrollment; Outreach to Underserved
Brief Description or Objective	At Brigham and Women's Hospital, Massachusetts General Hospital, and North Shore Medical Center, access coordinators connect Partners patients to primary care in hospital-based and community settings. Since 2006, over 12,000 patients have been connected to care.
Target Population	Regions Served: Boston-Greater, Lynn Health Indicator: Access to Health Care Sex: All Age Group: Adult Ethnic Group: All Language : All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Supporting Healthcare Reform

Goal Description	Goal Status
Connect patients to primary care in community settings	Since 2006, over 12,000 patients have been served

Partner Name, Description	Partner Web Address
South End Community Health Center	http://www.sechc.org/en/
Whittier Street Health Center	http://www.whittierstreet.org/
Cambridge Health Alliance	http://www.challiance.org/home/index.shtml
HVMA	http://www.harvardvanguard.org/
East Boston Community Health Center	http://www.ebnhc.org/
North End Community Health Center	http://www.massgeneral.org/northend/
Lynn Community Health Center	http://www.lchcnet.org/
Contact Information	Kim Simonian, Director for Public Payer Patient Access, Partners Community Health, 617.585.2828, ksimonian@partners.org

Bank of America Loan Repayment Program

Program Type	Community Participation/Capacity Building Initiative; Grant/Donation/Foundation/Scholarship; Health Professional/Staff Training; Mentorship/Career Training/Internship; Physician/Provider Diversity
Brief Description or Objective	Massachusetts community health centers are on the front lines of supporting the state's landmark health insurance reform law, and health centers have been deeply involved in policy advocacy on a range of issues from insurance coverage to Medicaid reimbursement to immigration policy. Partners is working closely with the Mass. League and other policy advocates to ensure that health reform works for everyone and that insured patients have access to primary care close to home. Toward that end, in 2007, Partners, the Mass. League, Bank of America, the Commonwealth of Massachusetts, Neighborhood Health Plan, and Blue Cross and Blue Shield Foundation collaboratively launched an education loan repayment plan

to expand the state’s supply of primary care providers at community health centers with a grant of \$5M. Through 2012, 133 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment. The Mass. League estimates that adding these providers has created capacity to provide care to close to 240,000 patients at community health centers. In an effort to retain providers, the program also provides small grants to individual providers to pursue a special project of interest to the provider and the health center. Since 2009, 32 Special Projects grants have been awarded to providers at Massachusetts community health centers.

Target Population
Regions Served: All Massachusetts
Health Indicator: Access to Health Care
Sex: All
Age Group: Adult
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Expand the state’s supply of primary care providers at community health centers	The BofA Loan Repayment Program: Through 2012, 133 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment.
Expand the state’s supply of primary care providers at community health centers	The BofA Loan Repayment Program: The Mass. League estimates that adding these providers has created capacity to provide care to close to 240,000 patients at community health centers

Partner Name, Description	Partner Web Address
Massachusetts League of Community Health Centers	http://www.massleague.org/
Neighborhood Health Plan	http://www.nhp.org/Pages/home.aspx
The Commonwealth of Massachusetts	http://www.mass.gov/?pageID=mg2homepage&L=1&L0=Home&sid=massgov2
Blue Cross Blue Shield Foundation of Massachusetts	http://bluecrossfoundation.org/
Baystate - Brightwood Health Center	http://baystatehealth.com/Baystate/Main+Nav/About+Us/Locations/Baystate+Medical+Practices/Primary+Care/Brightwood+Health+Center+-+Centro+de+Salud
Baystate - Mason Square Health Center	http://baystatehealth.com/Baystate/Main+Nav/About+Us/Locations/Baystate+Medical+Practices/Primary+Care/Mason+Square+Neighborhood+Health+Center
Boston Healthcare for the Homeless	http://www.bhchp.org/
Bowdoin Street Community Health Center	http://bidmc.org/CentersandDepartments/Departments/CommunityHealthCenters/BowdoinStreetHealthCenter.aspx/
Brockton Neighborhood Health Center	http://www.bnhc.org/main.html
Brookside Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx

Cambridge Health Alliance (CHA) - Broadway Health Center	http://www.challiance.org/Locations/BroadwayHealthCenter.aspx
CHA - Union Square Health Center	http://www.challiance.org/Locations/UnionSquareFamilyHealth.aspx
CHA - Windsor Street Health Center	http://www.challiance.org/Locations/WindsorStreetHealthCenter.aspx
CHA-Cambridge Family Health Center	http://www.challiance.org/Locations/CambridgeFamilyHealth.aspx
CHA-North Cambridge Health Center	http://www.challiance.org/Locations/CambridgeFamilyHealth.aspx
CHA-Revere Family Health	http://www.challiance.org/Locations/RevereFamilyHealthCenter.aspx
Community Health Connections Family Health Center	http://www.chcfhc.org/fitchburg/
Community Health Center of Cape Cod	http://www.chcofcapecod.org/
Community Health Center of Franklin County	http://www.chcfhc.org/
Codman Square Community Health Center	http://www.codman.org/
The Dimock Center	http://www.dimockcenter.org/
Dorchester House Multi Service Center	http://www.dorchesterhouse.org/
East Boston Neighborhood Health Center	http://www.ebnhc.org/en/
Family Health of Worcester	http://www.fhcw.org/en/Home
Fenway Community Health Center	http://www.fenwayhealth.org/site/PageServer
Geiger Gibson Community Health Center	http://www.hhsi.us/metro-boston/geiger-gibson-community-health-center/
Edward M Kennedy Health Center (formerly Great Brook Valley)	http://www.kennedychc.org/
Greater Lawrence Family Health Center	http://glfhc.org/site/
Greater Roslindale Dental & Medical Center	http://www.roslindale.org/
Harvard Street Neighborhood Health Center	http://www.harvardstreet.org/
Hilltown Community Health Center - Worthington	http://www.hchcweb.org/
Holyoke Health Center	http://www.hhcinc.org/
Joseph M. Smith Community Health Center	http://www.jmschc.org/
Lowell Community Health Center	http://www.lchealth.org/
Lynn Community Health Center	http://www.lchcnet.org/

Manet Community Health Center	http://www.manetchc.org/
Martha Eliot Community Health Center	http://www.childrenshospital.org/clinicalservices/Site2274/mainpageS2274P0.html
Mattapan Community Health Center	http://www.mattapanchc.org/
MGH Charlestown Community Health Center	http://www.massgeneral.org/charlestown/
MGH Revere Community Health Center	http://www.massgeneral.org/cha/
Neponset Community Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
North End Waterfront Community Health Center	http://www.massgeneral.org/northend/
Outer Cape Community Health Center	http://www.outercape.org/
Roxbury Comprehensive Community Health Center	http://roxcomp.org/
Sidney Borum Community Health Center	http://sidneyborum.org/
South Boston Community Health Center	http://www.sbchc.org/
South Cove Community Health Center	http://www.scchc.org/
Southern Jamaica Plain Community Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
Upham's Corner Community Health Center	http://www.uphamscornerhealthctr.com/
Whittier Street Community Health Center	http://www.wshc.org/

Contact Information Kristen Barnicle, Director, Partners Community Health, 617.585.2812, kbarnicle@partners.org

Community Health Center Affiliations

Program Type	Community Participation/Capacity Building Initiative; Direct Services; Health Professional/Staff Training; Physician/Provider Diversity
Brief Description or Objective	Partner’s founding hospitals, Massachusetts General Hospital (MGH) and Brigham and Women’s Hospital (BWH), have a long commitment to community health centers. MGH’s licensed community health center in Charlestown was founded in 1968, and BWH’s Brookside Community Health Center began in 1970. Today, there are five licensed health centers operating within the overall Partners system: three of which operate through the license of MGH in Charlestown, Chelsea, and Revere; and two of which operate under the license of BWH in Jamaica Plain -- Brookside and Southern Jamaica Plain. In addition, Partners is affiliated with 16 community health centers in Dorchester, East Boston, Jamaica Plain, Lynn, Mattapan, North End, Peabody, Roxbury, Salem, South Boston, and the South End. Since 1996, Partners and its hospitals have invested over \$84 million to rebuild, relocate, or

modernize aging facilities. Annually, an average of \$27 million in operating support strengthens community health centers. Partners licensed and affiliated health centers provide care to 332,397 patients through its 21 licensed and affiliated community health centers.

Target Population **Regions Served:** Boston, Chelsea, Lynn, Peabody, Revere, Salem
Health Indicator: Access to Health Care
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Provide access to community-based health care	More than 74,959 children and adults made almost 492,953 visits to BWH and MGH licensed health centers in 2012.
Provide access to community-based health care	Partners is affiliated with 16 community health centers in Dorchester, East Boston, Jamaica Plain, Lynn, Mattapan, North End, Peabody, Roxbury, Salem, South Boston, and the South End.
Strengthen community health centers in Partners communities	Since 1996, Partners and its hospitals have invested over \$84 million to rebuild, relocate, or modernize aging facilities.
Strengthen community health centers in Partners communities	Annually, an average of \$27 million in operating support strengthens community health centers.
Improve access to care for community health center patients	Gynecologists and nurse midwives from BWH provide clinical care at affiliated community health centers in Dorchester, Jamaica Plain, Mattapan, Roxbury, and the South End.
Improve access to care for community health center patients	MGH oncologists provide treatment for breast cancer patients from Chelsea, Dorchester, and Mattapan.
Improve access to care for community health center patients	North Shore Medical Center cardiologists, endocrinologists, pulmonologists, gastroenterologists, general surgeons and ophthalmologists provide treatment for patients in Lynn.
Harness technology to enable coordinated care	Health centers have or are working toward establishing connectivity with Partners information systems so clinical information about care their patients receive at Partners hospitals can be electronically accessed at the health center.
Collaborate with CHCs on public health initiatives.	Activities include cancer screening and treatment for underserved women (the Avon MGH Breast Care Program), and substance abuse prevention and treatment.
Expand access to high-quality health care for low-income and vulnerable	Kraft Practitioner Program – a two-year program that aims to recruit and retain physicians and masters-

populations by building a strong workforce of talented physicians and nurses dedicated to community health.	prepared nurses in CHCs. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating CHCs
Expand the state’s supply of primary care providers at community health centers	The BofA Loan Repayment Program: Through 2012, 133 primary care providers have committed to work in a community health center for up to three years in exchange for loan repayment.
Expand the state’s supply of primary care providers at community health centers	The BofA Loan Repayment Program: The Mass. League estimates that adding these providers has created capacity to provide care to close to 240,000 patients at community health centers
Support the state’s community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.	Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care.
Support the state’s community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.	In the first round of grants, the Partnership provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements.
Provide support for a Performance Improvement Practitioner Development Program in collaboration with the Mass. League and GE Healthcare for the licensed and affiliated health centers to help move them towards becoming certified medical homes.	12 CHCs have sent teams to participate in this five-month long training program that includes four days of off-site training and ongoing coaching as teams learn and utilize quality improvement tools to address a specific project in their work area.
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Fellowship Program – a two-year post-residency program offered to 5 young physicians each year. It is anticipated that each Fellow will go on to become a physician-leader committed to tackling health inequality.

Partners

Partner Name, Description

- Codman Square Health Center
- Dorchester House Multi-Service Center
- East Boston Neighborhood Health Center
- Geiger-Gibson Community Health Center

- Lynn Community Health Center
- Martha Eliot Health Center

- Mattapan Community Health Center

Partner Web Address

- <http://www.codman.org/>
- <http://www.dorchesterhouse.org/>
- <http://www.ebnhc.org/>
- <http://www.hhsi.us/metro-boston/geiger-gibson-community-health-center/>
- <http://www.lchcnet.org/>
- <http://www.childrenshospital.org/locations/Site1395/mainpageS1395P57sublevel8.html>
- <http://www.mattapanhc.org/>

Neponset Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
South Boston Community Health Center	http://www.sbchc.org/
Upham's Corner Health Center	www.uphamscornerhealthctr.com/
Whittier Street Health Center	http://www.whittierstreet.org/
Salem Family Health Center	http://www.nsmc.partners.org/web/locations_detail/salem_family_health_center
Peabody Family Health Center	http://www.nsmc.partners.org/web/locations_detail/torigian_family_health_center
Boston Health Care for the Homeless Program	http://www.bhchp.org/
North End Waterfront Health	http://www.massgeneral.org/northend/
Brookside Community Health Center (BWH)	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Southern Jamaica Plain Health Center (BWH)	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
MGH-Charlestown Health Center	http://www2.massgeneral.org/ctweb/index.htm
MGH-Chelsea Health Center	http://www2.massgeneral.org/primarycareweb/primary_chelsea.htm
North Shore Community Health, Inc. (NSCHI)	http://www.nschi.org/
South End Community Health Center (SECHC)	http://www.sechc.org/en/
Contact Information	Kristen Barnicle, Director, Partners Community Health, 617.585.2812, kbarnicle@partners.org

Partners in Career and Workforce Development (PCWD) Health Care training and Employment Program

Program Type	Mentorship/Career Training/Internship
Brief Description or Objective	The Partners in Career and Workforce Development (PCWD) program addresses the Boston health care industry's need for a well-prepared diverse workforce, employees' interests in career advancement and the Boston community's desire to provide good jobs with growth potential and family-sustaining wages to low-income residents. Launched in 2003, PCWD is jointly operated by Partners Healthcare Human Resources and Community Benefit Health. Through collaboration with Project Hope, PCWD provides low-income, low-skilled community residents with training, career counseling/ case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare hospitals. Offered four times per year, the rigorous, 8-week program focuses on working in a healthcare environment; medical terminology; HIPAA and developing customer service; resume writing; and interviewing skills. Graduates are placed in a variety of entry-level positions as front desk receptionists, clerical assistants,

registration coordinators, operating room assistants, and laboratory aides. Since inception, 454 participants have graduated from the program, 54 in FY12. Please visit www.partners.org/pcwd or www.partners.org/jobtraining for more information.

Target Population **Regions Served:** All Massachusetts
Health Indicator: Other: Homelessness
Sex: All
Age Group: All Adults
Ethnic Group: All
Language: All

Statewide Priority: Reducing Health Disparity

Goal Description	Goal Status
Provide low-income, community residents with training, career coaching/case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare while meeting managers’ needs for qualified employees	% of Graduates placed at Partners: 86.3% YTD, 88.9% since inception
Provide low-income, community residents with training, career coaching/case management and job placements which offer good wages, benefits, and opportunities for advancement within Partners HealthCare while meeting managers’ needs for qualified employees	Average Starting Salary: \$13.47 YTD, \$14.53 since inception
Internally manage core program	Transitioned the classroom component of the pre-employment program from a 12 year external vendor relationship with Jewish Vocational Service to an internally managed core program feature, resulting in improved program integration and cost savings
Introduce E-learning in a Virtual Learning Community	PCWD participants will be using the newly developed virtual learning community to help prepare them for the workplace and eventually to further education
Connect program graduates to PHS-wide Workforce Development programs and resources	Graduates are referred to PHS hospital resources such as tuition reimbursement, grant programs, career coaching and computer classes.

Partner Name, Description

Partner Web Address

Project Hope

www.prohope.org

Contact Information

Cynthia Briggs, Director, 617-585-2843 cbriggs@partners.org; Caitlyn O’Loughlin, Program Coordinator 617-585-2877
ceoloughlin@partners.org.

Partners Psychiatry and Mental Health (PPMH) – Mental Health

Program Type	Direct Services; Mentorship/Career Training/Internship; Outreach to Underserved
Brief Description or Objective	Partners Psychiatry and Mental Health (PPMH) supports community-based health services that address mental health needs of the community with particular focus on underserved segments of the population. Programs include assessment, individual and family counseling and psychopharmacology.
Target Population	<p>Regions Served: All Massachusetts, Belmont, Boston, Boston-Jamaica Plain, Lynn</p> <p>Health Indicator: Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Homelessness, Other: Parenting Skills, Other: Uninsured/Underinsured, Substance Abuse, Tobacco Use</p> <p>Sex: All</p> <p>Age Group: Adult</p> <p>Ethnic Group: All</p> <p>Language: All</p>

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Crisis evaluation-triage services	Ongoing
Coordinate system-wide child mental health services	Ongoing
Provide partial support for MGH Community Psychiatry	Ongoing
Provide partial support for mental health services at BWH Health Centers	Ongoing

Partner Name, Description	Partner Web Address
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
MGH Community Psychiatry	http://www.massgeneral.org/psychiatry/services/community_home.aspx
McLean Hospital	http://www.mcleanhospital.org/
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
Contact Information	Ken Sklar, ksklar@partners.org

Partners Psychiatry and Mental Health (PPMH) – Substance Abuse

Program Type	Direct Services; Outreach to Underserved; Physician/Provider Diversity
Brief Description or Objective	PPMH supports community-based health services that address substance abuse needs for the community at large, and with particular focus in underserved segments of the population. Programs include assessment, counseling and psychopharmacology.
Target	Regions Served: Boston, Boston-Jamaica Plain

Population **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Homelessness, Other: Parenting Skills, Other: Uninsured/Underinsured, Substance Abuse, Tobacco Use
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Support provision of addiction treatment at Faulkner Hospital	Ongoing
Support substance abuse triage services	Ongoing
Support delivery of substance abuse services in the community	Ongoing

Partner Name, Description	Partner Web Address
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx
Faulkner Hospital	http://www.faulknerhospital.org/addiction.html
Southern Jamaica Plain Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/sjphc/default.aspx
Contact Information	Ken Sklar, ksklar@partners.org

MGH Institute of Health Professionals

Program Type	Community Education; Health Professional/Staff Training; Mentorship/Career Training/Internship
Brief Description or Objective	The MGH Institute of Health Professions is an interdisciplinary graduate school that prepares skilled health care practitioners to become leaders in the clinical disciplines of nursing, physical therapy, speech-language pathology, and medical imaging. More than 80 faculty, more than half of whom are practicing clinicians, accomplish this mission by: Integrating academic and clinical curricula; Expanding and refining the scientific basis for health care through teaching, research, and scholarship; Developing innovative educational methods; Developing new models of practice to foster provision of effective, affordable, and ethical health care. Incorporating classroom learning with research and clinical experience, the MGH Institute grants professional degrees, awards certificates of advanced study, and offers continuing education to practicing clinicians, as well as, baccalaureate-educated individuals entering health care from another field. There are currently more than 1,200 full- and part-time students enrolled in the school, which is accredited by the New England Association of Schools and Colleges (NEASC). www.mghihp.edu ; www.facebook.com/MGHInstituteofHealthProfessions ; Twitter @MGHInstitute

Target Population	Regions Served: Boston-Charlestown, Boston-Greater Health Indicator: Other: Education/Learning Issues Sex: All Age Group: Adult Ethnic Group: All Language: All
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Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Incorporating classroom learning with research and clinical experience, the MGH Institute grants professional degrees, awards certificates of advanced study, and offers continuing education to practicing clinicians, as well as, baccalaureate-educated individuals entering health care from another field.	There are currently more than 1,200 full- and part-time students enrolled in the school, which is accredited by the New England Association of Schools and Colleges (NEASC).
Provide pro-bono speech, aphasia, and physical therapy treatment to community residents from underserved areas who have no insurance or whose insurance benefits have expired.	Students, under supervision from faculty, treat more than 100 clients each semester.
Provide community residents with health care services in the neighborhood.	Nursing students conducted and/or participated in giving flu shots in Charlestown, Revere, Chelsea, Roxbury, and other underserved communities.

Partner Name, Description

Partner Web Address

MGH Institute has clinical affiliation agreements with over 600 health care providers and schools.

Contact Information John Shaw, 617-726-4276, jmshaw@partners.org

Thrive in 5

Program Type	Direct Services, Grant/Donation/Foundation/Scholarship, Outreach to Underserved, Prevention
Brief Description or Objective	Partners supports Thrive in 5, an organization committed to collaborating across sectors and programs that touch the lives of young children and families to ensure that children of all races, ethnicities, incomes, abilities and languages have the opportunities and support they need for success in school and beyond. Thrive in 5 achieves its mission by partnering with families, early education and care providers, health providers, and other community organizations to build community capacity to support school readiness, strengthen the quality of services, expand and create new programs and initiatives to meet demand, and measure progress to ensure accountability so that each of our children enters kindergarten ready to succeed. At the center of Thrive in 5's work is Boston Children Thrive (BCT), Thrive in 5's signature place-based initiative that engages and empowers parents and thereby builds community capacity to create and sustain the neighborhood conditions necessary for children to enter school ready for kindergarten. Between January and September 2012, Boston Children Thrive engaged 59 parents in key leadership

	roles in the Parent Leadership Exchange; 36 families enrolled in Dorchester Children Thrive during the summer farmer’s market sessions; and 315 families engaged in activities that increased physical activity.
Target Population	<p>Regions Served: Boston-Allston, Boston-Brighton, Boston-Dorchester, Boston-East Boston, Boston-Roxbury</p> <p>Health Indicator: Other: Asthma/Allergies, Other: Nutrition, Other: Parenting Skills, Other: Safety, Overweight and Obesity, Physical Activity</p> <p>Sex: All</p> <p>Age Group: Child-Infant, Child-Preschool</p> <p>Ethnic Group: All</p> <p>Language: All</p>

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Create opportunities for parents to become leaders in a neighborhood wide change effort.	Between January and September 2012, Boston Children Thrive engaged 59 parents in key leadership roles in the Parent Leadership Exchange.
Increase the number of children and families educated around HEAL and support HEAL behavior.	36 families enrolled in Dorchester Children Thrive during the summer farmer’s market sessions.
Increase physical activity among youth served.	26 families signed up to become members of the Mason pool.
Increase physical activity among youth served.	Allston/Brighton Children Thrive sponsored dance nights and hosted 30 families.
Increase physical activity among youth served.	East Boston Children Thrive engaged 109 families.
Increase physical activity among youth served.	Playgroups in the Park programs drew over 150 families during the summer.

Partners

Partner Name, Description	Partner Web Address
Family Nurturing Center, Allston/Brighton	http://www.familynurturing.org/allston-brighton-children-thrive-5-abc-thrive
Dudley Street Neighborhood Initiative	http://www.dsni.org/
East Boston Social Center	http://www.ebsoc.org/
Dorchester House Multiservice Center	http://www.dorchesterhouse.org/
United South End Settlements	http://www.uses.org/
Contact Information	Ronnie Sanders, Executive Director for Community Health, 617.278.1118, rsanders2@partners.org

Wellness Champion Program

Program Type	Grant/Donation/Foundation/Scholarship, Healthy Communities Partnership, Prevention, School/Health Center Partnership
Brief Description	Partners supports an innovative program that integrates physical activity into the classroom through a self-appointed Wellness Champion. A Wellness Champion is

or Objective	an active member of a school community, such as a teacher, paraprofessional, nurse, parent, school partner, or lunch monitor, with a commitment to creating a healthier school environment. Wellness Champions lead their schools' efforts to integrate physical activity into the classroom by sharing movement breaks and cross curricular lesson strategies with their school. In FY12, 150 Wellness Champions were placed in 100 schools, educating up to 40,000 students.
Target Population	<p>Regions Served: Boston, Boston-Allston, Boston-Brighton, Boston-Charlestown, Boston-Dorchester, Boston-East Boston, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Mattapan, Boston-Mission Hill, Boston-Roslindale, Boston-Roxbury, Boston-South Boston</p> <p>Health Indicator: Other: Nutrition, Overweight and Obesity, Physical Activity</p> <p>Sex: All</p> <p>Age Group: Child-Preteen, Child-Primary School, Child-Teen</p> <p>Ethnic Group: All</p> <p>Language: All</p>

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Recruit, Train and Support 105 Wellness Champions to increase physical activity for over 30,000 students in 70 different Boston Public Schools.	89 Wellness Champions from 54 different schools (Early Learning-High School) trained.
Increase physical activity during the school day.	35 Wellness champion schools participated in a 4 week pedometer challenge accumulating 6,706 miles.
Increase physical activity during the school day.	Wellness Champions have received physical activity equipment packs for their school which include: a set of fitness dice, Energizing Brain Breaks, and Fitness Trail cards.

Partners

Partner Name, Description	Partner Web Address
Mozart, Wolfgang A. Elementary	http://boston.k12.ma.us/mozart/
Murphy, Richard J. K-8	http://www.rjmurphyschool.com/
New Mission High	http://www.bostonpublicschools.org/school/new-mission-high-school
Otis, James Elementary	http://www.bostonpublicschools.org/school/otis-elementary-school
Perry, Oliver Hazard K-8	http://boston.k12.ma.us/perry/
Quincy, Josiah Elementary	http://www.jqsa.org/
Roosevelt, Franklin D. K-8 (1 = Lower school), 2 = Upper school)	http://www.bostonpublicschools.org/school/roosevelt-k-8-school
Russell, William E. Elementary	http://www.bostonpublicschools.org/school/russell-elementary-school
Greenwood, Sarah K-8	http://www.bostonpublicschools.org/school/greenwood-sarah-k-8-school
Snowden International School at Copley	http://www.bostonpublicschools.org/school/snowden-international-school-copley

Sumner, Charles Elementary	http://www.bostonpublicschools.org/school/sumner-elementary-school
Umana Academy	http://www.bostonpublicschools.org/school/mario-umana-academy
West Zone Early Learning Center	http://www.bostonpublicschools.org/school/west-zone-early-learning-center
Winship, F. Lyman Elem	http://www.bostonpublicschools.org/files/reportcards/4173.pdf
Young Achievers Science & Math K–8	http://www.bostonpublicschools.org/school/young-achievers-science-and-math-pilot-k-8
Adams, Samuel Elementary	http://www.bostonpublicschools.org/school/adams-elementary-school
Bates, Phineas Elementary	http://www.phineasbates.org/
Boston Adult Technical Academy	http://www.bostonpublicschools.org/school/boston-adult-technical-academy
Boston International High / Newcomers Academy	http://www.bostonpublicschools.org/newcomers
Burke, Jeremiah E. High School	www.jebhs.org/
Charlestown High School	http://boston.k12.ma.us/charlestown/
Chittick, James J. Elementary	http://www.bostonpublicschools.org/school/chittick-elementary-school
Condon, James F. Elementary	http://www.bostonpublicschools.org/school/condon-elementary-school
Conley, George H. Elementary	http://www.bostonpublicschools.org/school/conley-elementary-school
Curley K–8	www.curleyk8.com
Dever, Paul A. Elementary	http://www.bostonpublicschools.org/school/dever-elementary-school
Dudley Street Neighborhood Charter School	http://www.dudleystreetschool.org/
Early Childhood Center at the Fifield	http://www.bostonpublicschools.org/school/early-education-center-fifield
Edison, Thomas A. K–8	http://www.edisonk8school.org/
Edwards, Clarence R. Middle School	http://www.bostonpublicschools.org/school/edwards-middle-school
Everett, Edward Elementary	http://www.edwardeverettschool.com/
Fenway High	http://www.fenwayhs.org/
Gardner Pilot Academy	http://www.gardnerpilotacademy.org/
Greenwood, Elihu Leadership Academy	http://www.bostonpublicschools.org/school/greenwood-elihu-leadership-academy
Grew, Henry Elementary	http://www.bostonpublicschools.org/school/grew-elementary-school

Guild, Curtis Elementary	http://www.bostonpublicschools.org/school/guild-elementary-school
Hale, Nathan Elementary	http://www.bostonpublicschools.org/school/hale-elementary-school
Harvard/Kent Elementary	http://www.bostonpublicschools.org/school/harvardkent-elementary-school
Haynes, Rev. Dr. Michael E. Early Education Center	http://www.bostonpublicschools.org/school/haynes-early-education-center
Henderson, Dr. William W. Inclusion Elementary	http://boston.k12.ma.us/henderson/
Hennigan, James W. Elementary	http://www.bostonpublicschools.org/school/hennigan-elementary-school
Hernández, Rafael K–8	http://www.bostonpublicschools.org/school/hernandez-k-8-school
Higginson/Lewis K–8	http://www.bostonpublicschools.org/school/higginsonlewis-k-8-school
Holmes, Oliver Wendell Elementary	http://www.bostonpublicschools.org/school/holmes-elementary-school
Kennedy, John F. Elementary	http://www.bostonpublicschools.org/school/kennedy-jf-elementary-school
Kennedy, Patrick J. Elementary	http://boston.k12.ma.us/pjkennedy/site/welcome.html
King, Martin Luther, Jr. K-8	http://www.bostonpublicschools.org/school/king-k-8-school
Manning, Joseph P. Elementary	http://boston.k12.ma.us/manning/
Mason, Samuel W. Elementary	http://www.masonpilotschool.org/
Mather Elementary	http://www.matherelementary.org/
Mattahunt Elementary	http://www.bostonpublicschools.org/school/mattahunt-elementary-school
Mendell, Ellis Elementary	http://www.bostonpublicschools.org/school/mendell-elementary-school
Mission Hill K–8	http://www.bostonpublicschools.org/school/mission-hill-k-8-school
Contact Information	Tavinder Phull, Associate Director, Reporting and Evaluation, Partners Community Health, 617585.2844, tkphull@partners.org

Open Circle

Program Type	Grant/Donation/Foundation/Scholarship, Prevention, School/Health Center Partnership
Brief Description	Partners is bringing Open Circle, an evidence-based social and emotional learning curriculum, to 23 elementary and K-8 schools. Over the next two years, 750

or Objective	teachers, teaching assistants, and principals will use Open Circle, a program developed and based out of the Wellesley Center for Women at Wellesley College, to provide over 7,000 Boston Public Schools students and families with tools to promote positive behaviors and healthy relationships. Social and emotional learning is a process for helping children and adults develop fundamental skills for positive life outcomes. The curriculum emphasizes skills such as recognizing and managing emotions, developing care and concern for others, establishing positive relationships, making responsible decisions, and handling challenging situations constructively. Teaching these skills reduces risky behaviors such as bullying and helps create safe, caring, and highly-engaged learning communities. In FY12, 19 schools began implementing Open Circle programming, impacting 7,000 students.
Target Population	<p>Regions Served: Not Specified</p> <p>Health Indicator: Injury and Violence, Mental Health, Other: Alcohol and Substance Abuse, Other: Domestic Violence, Other: Education/Learning Issues, Other: Safety, Other: Stress Management</p> <p>Sex: All</p> <p>Age Group: Child-Preteen, Child-Primary School, Child-Teen</p> <p>Ethnic Group: All</p> <p>Language: All</p>

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Engage 19 of 23 funded schools in year one and bring on an additional four schools in year two.	Implementation has begun on multiple levels within each of the 19 year one schools; administrators, grade level teachers, paraprofessionals, specialists, and some parents have received training in the curriculum.
Train teachers in the SEL curriculum.	To date, 14 schools have trained 223 teachers with 5 additional schools beginning training. During the summer of 2012, 233 teachers were trained.
Provide ongoing support to staff.	Teachers and staff receive ongoing support to implement the Open Circle model through monthly coaching sessions.
Provide trainings at Parent University.	Open Circle held 2 trainings for 58 caregivers.
Engage Open Circle Students' families and parents.	Open Circle now has parents materials in 7 languages— Chinese, Cape Verdean, Creole, Haitian Creole, Portuguese, Spanish, Somali, and Vietnamese.

Partners

Partner Name, Description	Partner Web Address
Boston Teachers Union School K-8	http://theunionschool.com/wp/
Curley k-8 school	http://www.curleyk8.com/
Ellison/Parks Early Education School	http://www.bostonpublicschools.org/school/ellisonparks-early-education-school
Gardner Pilot Academy	http://www.gardnerpilotacademy.org/
Harvard/Kent Elementary School	http://www.bostonpublicschools.org/school/harvardkent-elementary-school
Hennigan Elementary School	http://www.bostonpublicschools.org/school/hennigan-elementary-school

Kennedy, P.J. Elementary School	http://www.bostonpublicschools.org/school/kennedy-pj-elementary-school
Kenny Elementary School	http://www.bostonpublicschools.org/school/kenny-elementary-school
Mather Elementary School	http://www.matherelementary.org/
Mendell Elementary School	http://www.bostonpublicschools.org/school/mendell-elementary-school
Mildred Avenue k-8 School	http://www.bostonpublicschools.org/school/mildred-avenue-k-8-school
O’Donnell Elementary School	http://www.bostonpublicschools.org/school/odonnell-elementary-school
Otis Elementary School	http://www.bostonpublicschools.org/school/otis-elementary-school
Perry K-8 school	http://boston.k12.ma.us/perry/
Russell Elementary School	http://www.bostonpublicschools.org/school/russell-elementary-school
Taylor Elementary School	http://www.bostonpublicschools.org/school/taylor-elementary-school
Tobin K-8 School	http://www.bostonpublicschools.org/school/tobin-k-8-school
Tynan Elementary School	http://www.bostonpublicschools.org/school/tynan-elementary-school
Winthrop Elementary School	http://www.bostonpublicschools.org/school/winthrop-elementary-school
Contact Information	Julia Christopher, Communications Manager, Partners Community Health, 617.278.1063, jchristopher@partners.org

The Kraft Center for Community Health

Program Type	Grant/Donation/Foundation/Scholarship, Health Professional/Staff Training, Mentorship/Career Training/Internship, Physician/Provider Diversity
Brief Description or Objective	The Kraft Family National Center for Leadership and Training in Community Health (the Kraft Center) was established in 2011 by a generous gift from the Kraft family to Partners HealthCare. Its purpose is to expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health. The Kraft Center accomplishes this goal by working closely with both community health centers and academic medicine to develop the next generation of leaders in community health. Community health centers are selected annually from throughout Massachusetts to participate as sites of clinical learning and mentorship for all Kraft Center program participants to expand access to high quality, cost effective health care for low-and moderate-income individuals and families. The Kraft Center programs include: • Kraft Fellowship Program – a two-year post-residency program offered to 5 young physicians each year. It is anticipated that each Kraft Fellow will go on to become a

recognized physician-leader committed to tackling health inequality at the patient care, policy, management and/or research level. • Kraft Practitioner Program – a two-year program that aims to recruit and retain talented physicians and masters-prepared nurses in community health centers. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating community health centers. It is anticipated that Kraft Practitioners will remain in active clinical practice at community health centers as they grow into leadership positions within their organizations and ultimately go on to serve as role models for subsequent generations of physicians and nurses engaged in community health. Fourteen community health centers across the state have been sites of clinical learning and mentorship for Kraft Center Fellows and Practitioners.
<http://www.kraftcommunityhealth.org/>

Target Population **Regions Served:** All Massachusetts
Health Indicator: All
Sex: All
Age Group: Adult
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Practitioner Program – a two-year program that aims to recruit and retain physicians and masters-prepared nurses in CHCs. Up to 16 Kraft Practitioners are selected annually from a pool of clinicians nominated by participating CHCs
Expand access to high-quality health care for low-income and vulnerable populations by building a strong workforce of talented physicians and nurses dedicated to community health.	Kraft Fellowship Program – a two-year post-residency program offered to 5 young physicians each year. It is anticipated that each Fellow will go on to become a physician-leader committed to tackling health inequality.

Partners

Partner Name, Description	Partner Web Address
Massachusetts League of Community Health Centers,	http://www.massleague.org/
Codman Square Health Center	http://www.codman.org/
Chelsea HealthCare Center	http://www.massgeneral.org/chelsea/
South Boston Health Center	https://secure.sbchc.org/
Bowdoin Street Health Center	http://bidmc.org/CentersandDepartments/Department_s/CommunityHealthCenters/BowdoinStreetHealthCenter.aspx/
Boston Health Care for the Homeless	http://www.bhchp.org/
Brookside Health Center	http://www.brighamandwomens.org/Departments_and_Services/medicine/services/primarycare/Offices/Brookside.aspx

Dimock Health Center	http://www.dimockcenter.org/
Neponset Health Center	http://www.hhsi.us/metro-boston/neponset-health-center/
South End Health Center	http://www.sechc.org/en/
Brockton Health Center	http://www.bnhc.org/main.html
Lawrence Health Center	http://glfhc.org/site/
Lynn Community Health Center	http://www.lchcnet.org/
Mass Mental Health Center	http://www.bidmc.org/Centers-and-Departments/Departments/Psychiatry/Massachusetts-Mental-Health-Center-Clinical-Programs.aspx

Contact Information Kristen Barnicle Director, Community Health, 617-585-2812 Fax: 617-585-2813 , Email: kbarnicle@partners.org

Partnership for Community Health

Program Type Grant/Donation/Foundation/Scholarship, Health Coverage Subsidies or Enrollment

Brief Description or Objective Partnership for Community Health is an initiative of Neighborhood Health Plan (NHP), Partners HealthCare and the Mass. League to support the state’s community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities. As part of both NHP’s and Partners’ deep commitment to CHCs, Partnership for Community Health will provide grant funding for projects that will enhance and further support infrastructure improvements at CHCs. Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care. In the first round of grants, Partnership for Community Health provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements.

Target Population **Regions Served:** All Massachusetts
Health Indicator: Access to Health Care
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description	Goal Status
Support the state’s community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.	Over the next 15 years, the Partnership for Community Health will provide up to \$90 million in grant funding to community health centers to develop and launch measurable programs that enhance health outcomes, services, efficiencies and quality of care.

Support the state’s community health centers in their continued efforts to reduce barriers to access, promote health equity and organize care for patients in their communities.	In the first round of grants, the Partnership provided \$4.25 million to 49 CHCs that are members of the Mass. League for projects that will help prepare CHCs for patient centered medical home, state payment reform and federal health reform requirements.
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Partner Name, Description

Partner Web Address

Neighborhood Health Plan <http://www.nhp.org/Pages/home.aspx>

Massachusetts League of <http://www.massleague.org/>

Community Health Centers

Contact Information Kristen Barnicle Director, Community Health,, 617-585-2812 Fax: 617-585-2813, kbarnicle@partners.org

Partners Community Scholarship Foundation

Program Type Community Education, Grant/Donation/Foundation/Scholarship, Mentorship/Career Training/Internship, Outreach to Underserved, School/Health Center Partnership

Brief Description or Objective The Partners HealthCare Community Scholarship Foundation was established in 2012 to provide scholarships and academic support services to enhance the educational success of low income pre-college and college students participating in the Brigham and Women’s Hospital Student Success Jobs Program and the MGH Youth Scholars Program. The goal of the Foundation is also to address the need for proficient and traditionally under-represented populations in health, science and medical careers. In addition to students receiving renewable four year scholarships upon matriculation to college, students also receive educational support including academic tutoring in math and science, college preparation for the SAT exam and Financial Aid, mentoring and career exposure at BWH and MGH, as well as social support and life skills. Over the next ten years, over 440 students will participate in these programs and receive 4 year scholarships.

Target Population
Regions Served: Boston-Greater
Health Indicator: Other: Education/Learning Issues
Sex: All
Age Group: Child-Teen
Ethnic Group: All
Language: All

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
To provide high school graduates of the BWH SSJP program and MGH Youth Scholars with college scholarships	52 renewable scholarships were awarded in 2012. This total includes 26 MGH Bicentennial Scholars
To enhance high school students’ interest in health careers through mentorship by health care professionals	Both the BWH and MGH provide after school mentoring experiences where students are matched with health care professionals in the hospitals.
To support high school students as they prepare for college	BWH and MGH offer intense math and science tutoring to all students who’s average falls below a B-.

To support high school students as they prepare for college	SAT prep classes are conducted throughout the school year for sophomores and juniors.
To support high school students as they prepare for college	Application assistance, financial assistance, and college visits are also facilitated.

Partner Name, Description

Brigham and Women’s Hospital Student Success Jobs Program

Massachusetts General Hospital Youth Scholars Program

Boston Public Schools

Partner Web Address

http://www.brighamandwomens.org/about_bwh/communityprograms/ssjp/default.aspx

<http://www.massgeneral.org/cchi/services/treatmentprograms.aspx?id=1494>

<http://www.bostonpublicschools.org/>

Contact Information

Tim Galvin, Program Coordinator, Partners Community Health, (617) 278-1053 , tgalvin1@partners.org

Mass in Motion – Chelsea, Revere, Lynn, Salem

Program Type Community Education, Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship, Healthy Communities Partnership, Prevention

Brief Description or Objective Partners is providing the funding of four Mass in Motion communities (Chelsea, Revere, Lynn, and Salem) to support community coalition work, host events, and launch a media campaign to help raise awareness in residents and encourage healthy eating and active living. In FY12, across the 4 communities, 20 elementary and middle schools enrolled in the Safe Routes to Schools program. School and community-based activities increased opportunities for physical activity; and community-based activity increased access to and affordability of fresh food options through farmers markets and discount cards.

Target Population **Regions Served:** Chelsea, Lynn, Revere, Salem
Health Indicator: Other: Nutrition, Overweight and Obesity, Physical Activity, Tobacco Use
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Chelsea: Implement Health Corner Store Initiative	Developed food store survey and interviewed local stores and residents.
Chelsea: Implement Health Corner Store Initiative	Based on survey results, visited corner stores with most potential.
Chelsea: Increase school-based physical activity	Conducted 4 training sessions for increasing PA among elementary school students.
Chelsea: Implement Safe Route to Schools	8 elementary and middle schools enrolled.
Revere: Adopt a Park	Launched the Summer Dinner Program. Supplied healthy dinners and active programs to 600 children and adults

	across parks over 6 weeks.
Revere: Adopt a Park	Established Neighborhood Councils for continuing work.
Revere: Increase opportunities for physical activity	Kicked off Urban Trail and Revere on the Move social marketing campaign with over 400 attendees.
Revere: Safe Routes to Schools	9 elementary and middle schools enrolled.
Revere: Farmers Markets	Launched Beach Bucks program and EBT use to increase availability and affordability of fresh local foods at Farmer’s Markets.
Lynn: Food and Fitness Alliance	Developed comprehensive Obesity Prevention Work Plan.
Lynn: Safe Routes to Schools	First school enrolled.
Salem: Begin Mass in Motion	Established Mass in Motion and conducted community assessment.
Salem: Safe Routes to Schools	Two elementary/middle schools enrolled.
All Communities: Raise awareness about Healthy Eating and Active Living	Launched a Media Campaign that included banners on buses, bus shelters, and in stations; billboards; movie theatre ads, Boston.com ads, and local newspaper ads.

Partner Name, Description

Partner Web Address

Healthy Chelsea

<http://www.massgeneral.org/cchi/services/treatmentprograms.aspx?id=1501>

RevereCARES

<http://reverecares.org/>

Lynn Food and Fitness Alliance

<https://www.facebook.com/LynnFoodandFitness>

MA Department of Public Health

<http://www.mass.gov/eohhs/consumer/wellness/healthy-living/mass-in-motion-english.html>

Contact Information

Tavinder Phull MPH MBA, Associate Director, Reporting and Evaluation, Partners Community Health, 617.585.2844, tkphull@partners.org

Health Corps Navigators

Program Type

Community Education, Direct Services, Prevention

Brief Description or Objective

Partners Community Health is the main sponsor of a long engagement by the Mass League of Community Health Centers to hire AmeriCorps volunteers to work in community health centers. Formally known as Health Corps Navigators, approximately sixteen recent college graduates provide services and programs to children and adolescents promoting active living and healthy eating and adult focused services which promote health education and improve patient access. Child and family programs focus increasing daily physical activity and sharing and teaching practical, nutritious tips and recipes. A second and related commitment to this work is our partnership with the Fitz Urban Sports Institute. Four Health Corps volunteers are placed at neighborhood health centers (in 2012; South Boston, South End, Brookside, Charlestown, and Martha Elliot) and work closely with children and their providers in developing sports and activities to prevent and combat childhood obesity. These commitments provide benefits to both community health centers, and navigators, in addition to the tremendous benefit

to patients. Centers provide an environment for young people interested in health care and community-based work, and health centers benefit greatly by the additional resources provided by the Health Corps navigators.

Target Population **Regions Served:** Boston-Greater, Boston-Jamaica Plain, Boston-South Boston, Boston-South End
Health Indicator: Other: Nutrition, Overweight and Obesity, Physical Activity
Sex: All
Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Promoting active living and healthy eating, provide health education and improve patient access.	16 recent college graduates provide services and programs to children and adolescents promoting active living and healthy eating and adult focused services which promote health education and improve patient access.
Develop sports and activities to prevent and combat childhood obesity.	Four Health Corps volunteers are placed at neighborhood health centers (in 2012; South Boston, South End, Brookside, Charlestown, and Martha Elliot) and work closely with children and their providers.

Partner Name, Description	Partner Web Address
Mass League of Community Health Centers	http://www.massleague.org/
Fitz Urban Sports Institute	http://sports corps.net/aboutfysi/
South Boston Health Center	https://secure.sbchc.org/
South End Health Center	http://www.sehc.org/en/
Brookside Health Center	http://www.brighamandwomens.org/Departments and Services/medicine/services/primarycare/Offices/Brookside.aspx
Martha Elliot Health Center	http://www.childrenshospital.org/clinicalservices/Site2274/mainpageS2274P0.html
Contact Information	Ronnie Sanders, Executive Director for Community Health, 617.278.1118 , rsanders2@partners.org

State House Forum: How to Talk With Young People About Healthy Living

Program Type	Community Education, Prevention
Brief Description or Objective	In collaboration with the MA Dept of Public Health, the MA Dept of Elementary and Secondary Education, and Words Can Work, Partners sponsored an educational forum held November 11, 2011 at the Massachusetts State House that enabled community and legislative leaders to hear directly from young people about the importance on healthy living in an effort to address the epidemic of childhood obesity.
Target Population	Regions Served: All Massachusetts Health Indicator: Other: Nutrition, Overweight and Obesity, Physical Activity Sex: All

Age Group: All
Ethnic Group: All
Language: All

Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
Educating community and legislative leaders about the importance of healthy living in an effort to address childhood obesity.	More than 300 educators, young people, and health care providers attended.

Partner Name, Description	Partner Web Address
Words Can Work	http://www.wordscanwork.com/
MA Dept Elementary and Secondary Education	http://www.doe.mass.edu/
MA Dept Public Health	http://www.mass.gov/eohhs/gov/departments/dph/
Contact Information	Julia Christopher, Communications Manager, Partners Community Health, 617.278.1063, jcchristopher@partners.org

Expenditures

Community Benefits Programs	
Expenditures	Amount
Direct Expenses	\$81,233,368
Associated Expenses	Not Specified
Determination of Need Expenditures	\$3,658,788
Employee Volunteerism	Not Specified
Other Leveraged Resources	\$26,086,827

Net Charity Care	
Expenditures	Amount
HSN Assessment	\$89,934,804
HSN Denied Claims	\$3,172,884
Free/Discount Care	\$4,188,416
Total Net Charity Care	\$97,296,104

Corporate Sponsorships	\$2,072,453
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Total Expenditures	\$210,347,540
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Total Revenue for 2012	\$14,674,534,000
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Total Patient Care-related expenses for 2012	\$4,419,759,264
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Approved Program Budget for 2013 (*Excluding expenditures that cannot be projected at the time of the report.)	\$210,347,540
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Comments:  Not Specified

Optional Information

Community Service Programs	
Expenditures	Amount
Direct Expenses	Not Specified
Associated Expenses	Not Specified
Determination of Need Expenditures	Not Specified
Employee Volunteerism	Not Specified
Other Leveraged Resources	Not Specified

Total Community Service Programs Not Specified

Full-Text PDF Report: Not Specified

Original Full-Text Report: Not Specified

Bad Debt: Not Specified Not Specified

IRS 990: Not Specified