

FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL AND MASSACHUSETTS GENERAL HOSPITAL

# **REMOTE ACCESS: TOKEN-LESS VPN**

### WHAT IS TOKEN-LESS VPN?

# Token-less VPN allows you to connect to the Partners network from a remote location. Each time you connect, a unique confirmation code is sent to your registered mobile phone by text message. As an alternate method, you can connect by phone call (e.g., on a landline phone).

## **REGISTER YOUR PHONE**

A one-time registration is required for each phone you register (up to three phones).

- 1. Go to https://myprofile.partners.org.
- 2. Enter your Partners user name, and then click Log In.
- 3. Verify your Security Image and Phrase. Enter your Partners password, and then click Log In.
- 4. Under My Profile Information, click Update my Phone Numbers.
- 5. Add your phone number:

### **Text-enabled Mobile Phone**

Your phone must be able to receive text messages.

- a. Under Phone Label, select Mobile.
- b. Enter your **Phone Number**.
- c. Select Text-enabled.
- d. Click Add.

#### Alternate Method

Choose if your mobile phone cannot receive text messages.

a. Under Phone Label, select Mobile or Home.

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- b. Enter your Phone Number.
- c. Click Add.
- 6. Repeat to add an additional phone or click **Done**.

# LOG IN TO VPN BY TEXT MESSAGE

Each time you connect to VPN, you will need to request a new confirmation code.

1. Go to www.partners.org/vpn.

Tip! Save this site to your favorites or as a shortcut on your desktop for easy access.

- 2. Under Token-less, click Connect.
- 3. Enter your Partners user name and password, and then click Login.
- 4. You may be prompted to select a connection method. Choose **Text Message**, and then click **Continue**.
- 5. Select the phone where you wish to receive the confirmation code, and then click **Continue**.
- 6. You will receive a text message containing a 6-digit confirmation code from sender 328-58.
- 7. Enter the confirmation code, and then click **Continue**. You will now be connected to the network.

1:56	PARTNERS, POUNDED BY BRICHAM AND WOMEN'S HOSPITAL REAL THE CALL BY COMMENT
Thursday, October 24	Enter Confirmation Code
🧔 328-58 now	Selected Phone Number:
Partners HealthCare: Please enter 153920 as your one-time confirmation code to access our network, sticle to reply	Mobile:         +1 - X00000X5371           Enter the confirmation code below. After entering the confirmation code, you will be authorized to continue.           If you didn't receive the text within 60 seconds, or had other problems, <u>Click here.</u>
	Confirmation Code:
> slide to unlock	Cancel
Dessive confirmation and via toxt	

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## ALTERNATE METHOD: LOG IN TO VPN BY PHONE

Follow the instructions below if you are unable to receive text messages.

1. Go to <u>www.partners.org/vpn</u>.

Tip! Save this site to your favorites or as a shortcut on your desktop for easy access.

- 2. Under Token-less, click Connect.
- 3. Enter your Partners user name and password, and then click Login.
- 4. You may be prompted to select a connection method. Choose **Phone Call**, and then click **Continue**.
- 5. Select the phone where you can be reached to enter the confirmation code, and then click **Continue**.
- 6. A 6-digit confirmation code will display.
- 7. You will receive a phone call on your registered phone in less than one minute.
- 8. Enter the confirmation code into your phone (do *not* press #).
- 9. You will now be connected to the network.

Receive confirmation code	Enter confirmation code
Cancel	
Confirmation Code: 537549	
After entering the confirmation code below, you will be authorized to continue. If you do not receive the phone call within 60 seconds, or encounter other problems, <u>Click here</u> ,	
mobile 3: +1 - X0000X6873	
pnone. Selected Phone:	Panasonic Panasonic
We are now calling the phone number you selected. When prompted, enter the confirmation code below into your	
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# **CONNECTION TIPS**

#### **Cisco NAC Agent**

After you log in to VPN, the Cisco NAC Agent window will display. Choose **Continue** to finalize your connection to the Partners network:

# Cisco NAC Agent Cancel About Cisco Cisco NAC Agent Cisco Cisco NAC Agent Control optional requirements are failing. It is recommended that you update your system at your carliest convenience. Repair Show Details Continue System Check Complete

## Log off VPN

*Right-click* the VPN icon in your task bar notification area, and then select **Quit**:



System Check Complete					
HELP DESK					
BWH 617-732-5927	BWH-RICS 617-525-0848	DFCI 617-632-3399	FALK 617-983-7454		
LCC 857-307-4150	MCL 781-416-8940	MGH 617-726-5085	NHP 617-643-2020		
NSMC 978-354-2014	NWH 617-243-6001	PCHI 781-433-3757	PHH 617-726-0790		
PHS 617-726-5085	SRH 617-573-2550				

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