PARTNERS® HEALTHCARE | FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL AND MASSACHUSETTS GENERAL HOSPITAL

Information Systems
TRAINING

REMOTE ACCESS: TOKEN-LESS VPN

WHAT IS TOKEN-LESS VPN?

Token-less VPN allows you to connect to the Partners network from a remote location. Each time you connect, a unique confirmation code is sent to your registered mobile phone by text message. As an alternate method, you can connect by phone call (e.g., on a landline phone).

REGISTER YOUR PHONE

A one-time registration is required for each phone you register (up to three phones).

1. Go to https://myprofile.partners.org.
2. Enter your Partners user name, and then click **Log In**.
3. Verify your Security Image and Phrase. Enter your Partners password, and then click **Log In**.
4. Under My Profile Information, click **Update my Phone Numbers**.
5. Add your phone number:

Text-enabled Mobile Phone	**Alternate Method**
Your phone must be able to receive text messages.	*Choose if your mobile phone cannot receive text messages.*
a. Under Phone Label, select **Mobile**.	a. Under Phone Label, select **Mobile or Home**.
b. Enter your **Phone Number**.	b. Enter your **Phone Number**.
c. Select **Text-enabled**.	c. Click **Add**.
d. Click **Add**.	

6. Repeat to add an additional phone or click **Done**.

LOG IN TO VPN BY TEXT MESSAGE

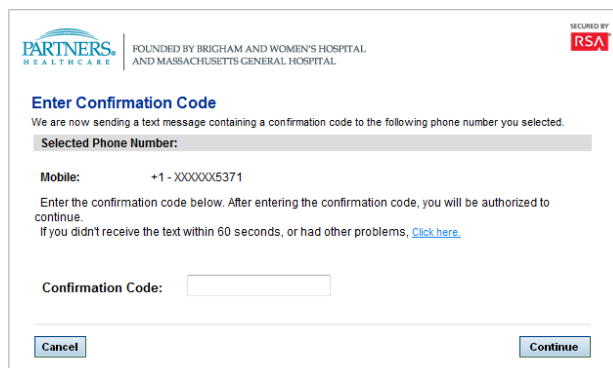Each time you connect to VPN, you will need to request a new confirmation code.

1. Go to www.partners.org/vpn.

   Tip! Save this site to your favorites or as a shortcut on your desktop for easy access.

2. Under Token-less, click **Connect**.
3. Enter your Partners user name and password, and then click **Login**.
4. You may be prompted to select a connection method. Choose **Text Message**, and then click **Continue**.
5. Select the phone where you wish to receive the confirmation code, and then click **Continue**.
6. You will receive a text message containing a 6-digit confirmation code from sender 328-58.
7. Enter the confirmation code, and then click **Continue**. You will now be connected to the network.
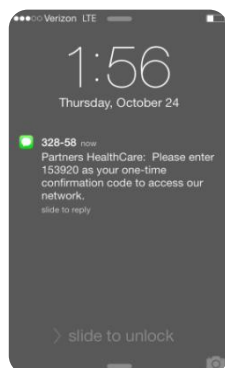
Receive confirmation code via text

Enter confirmation code
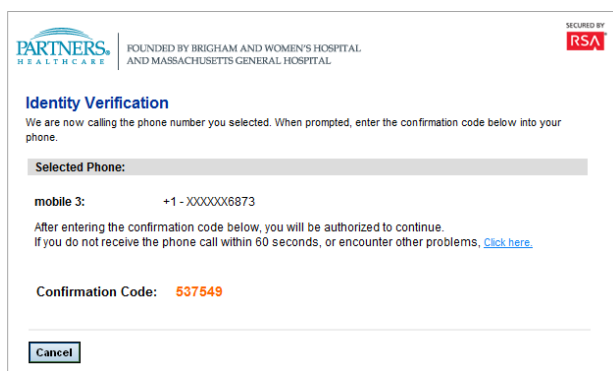
REMOTE ACCESS: TOKEN-LESS VPN

ALTERNATE METHOD: LOG IN TO VPN BY PHONE

Follow the instructions below if you are unable to receive text messages.

1. Go to www.partners.org/vpn.

   Tip! Save this site to your favorites or as a shortcut on your desktop for easy access.

2. Under Token-less, click **Connect**.
3. Enter your Partners user name and password, and then click **Login**.
4. You may be prompted to select a connection method. Choose **Phone Call**, and then click **Continue**.
5. Select the phone where you can be reached to enter the confirmation code, and then click **Continue**.
6. A 6-digit confirmation code will display.
7. You will receive a phone call on your registered phone in less than one minute.
8. Enter the confirmation code into your phone (do *not* press #).
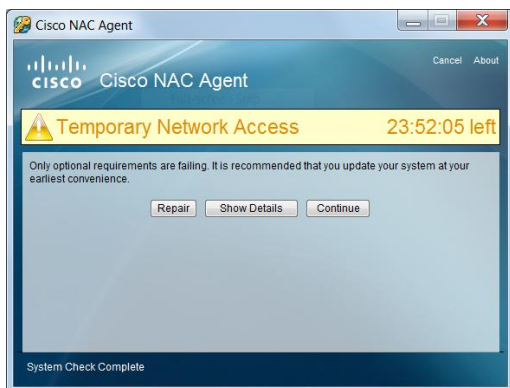9. You will now be connected to the network.

Receive confirmation code

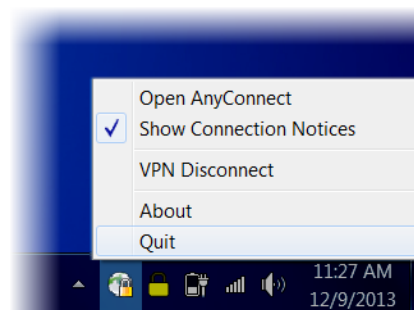*Enter confirmation code*

CONNECTION TIPS

Cisco NAC Agent

After you log in to VPN, the Cisco NAC Agent window will display. Choose **Continue** to finalize your connection to the Partners network:

Log off VPN

Right-click the VPN icon in your task bar notification area, and then select **Quit**:

HELP DESK

BWH 617-732-5927	**BWH-RICS** 617-525-0848	**DFCI** 617-632-3399	**FALK** 617-983-7454
LCC 857-307-4150	**MCL** 781-416-8940	**MGH** 617-726-5085	**NHP** 617-643-2020
NSMC 978-354-2014	**NWH** 617-243-6001	**PCHI** 781-433-3757	**PHH** 617-726-0790
PHS 617-726-5085	**SRH** 617-573-2550		