

January 26, 2016

BENEFICIARY FULL NAME  
ADDRESS  
CITY, STATE ZIP

Dear Benefeciary,

Your doctor has chosen to participate in the Partners ACO, a Medicare Pioneer Model Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and other health care providers who come together voluntarily to coordinate high quality care for Medicare patients, like you, to better meet your individual needs and preferences. Coordinated care helps patients get the right care at the right time and avoid getting the same service repeated unnecessarily.

If you are in Original Medicare, your relationship with ACO providers will NOT limit your benefits and you still have the right to use any doctor or hospital that accepts Medicare, at any time.\*

## Features

3-day Skilled Nursing Facility (SNF) Rule Waiver: Under current Medicare law, Medicare only covers care in a SNF if a patient has a prior three-day inpatient hospital stay. This feature may allow you to get Medicare covered SNF services at a participating SNF without a mandatory three-day inpatient hospital stay. For a list of participating SNFs, please visit our website at: <http://www.partners.org/Assets/Documents/Services/Partners-HealthCare-Skilled-Nursing-Facility-Collaborative-Members.pdf>

You can learn more about this initiative by visiting the following web page: <https://innovation.cms.gov/initiatives/Pioneer-ACO-Model/> or by contacting any of the resources listed at the end of this letter.

## About the Partners ACO

Partners HealthCare is committed to providing high quality, affordable care to our patients. Through the Pioneer ACO we will be able to create a better health care experience for you by working in a more coordinated way so that your medical needs can be more efficiently and effectively addressed. By doing so we will be able to maintain, and aim to improve, the quality of your care. <RSO NAME> is a member of the Partners ACO.

## Questions or Concerns?

- If you have any questions about the Partners ACO or the Pioneer ACO Model, you can ask your doctor, contact your ACO by calling <PHONE NUMBER>, contact your local State Health Insurance Assistance Program (SHIP), or contact Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can also get more information online at the websites below:

\* If you enrolled in a Medicare Advantage Plan during Open Enrollment, you can disregard this letter.

- Partners ACO <http://www.partners.org/for-patients/ACO/Default.aspx>
  - Centers for Medicare & Medicaid Services: <http://www.medicare.gov/manage-your-health/coordinating-your-care/accountable-care-organizations.html>
  - Pioneer ACO Model: <http://innovation.cms.gov/initiatives/Pioneer-ACO-Model/>
- To find contact information for your local State Health Insurance Assistance Program (SHIP) visit <https://shipnpr.shiptalk.org/> or look on the back of your *Medicare and You 2016 Handbook*.

You can hear this information in your primary language by calling 1-800-633-4227 and asking about Accountable Care Organizations.

ARABIC	لقراءة هذه المعلومات لك عبر الهاتف ، دعوة 1-800-633-4227 ويسأل عن منظمات الرعاية للمساءلة لاستلام هذه المعلومات باللغة العربية، اتصل بالرقم 800-1 MEDICARE
SPANISH	“Para que le proporcionen esta información por teléfono en [español], llame al 1-800-633-4227 y pregunte por las Organizaciones Responsables por la Atención Médica.”
HINDI	"यह जानकारी आपको फोन पर हिंदी में पढ़ कर सुनाए जाने के लिए, 1-800 633-4227 पर कॉल करें और अकाउंटेबल केयर ऑर्गेनाइजेशन्स के बारे में पूछें"



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