

Accountable Care Organizations and You: Frequently Asked Questions for People with Medicare



WHAT IS AN ACCOUNTABLE CARE ORGANIZATION (ACO)

Your Primary Care Physician is participating in a new program. An Accountable Care Organization (ACO) is an opportunity to enhance the care you receive by allowing your physician to better coordinate with your care delivery team.

WHAT IS THE GOAL OF THE ACO?

To help your primary care physician provide better care and service to you by being part of a better, more coordinated care team that works together to get you the right care at the right time in the right setting.

HOW DOES THIS BENEFIT ME?

Your primary care physician is participating in the program to provide improved high-quality care and service to you by being part of a better, more coordinated care team that works together. The goal is to ensure that you always get the right care at the right time in the right setting. Examples of high-quality care include having someone available to answer your questions about your health, review your medications, help you with seeing the right doctors and provide support when moving between care facilities.

ARE MY BENEFITS GOING TO CHANGE?

No, your benefits WILL NOT change. This IS NOT a Medicare Advantage plan or an HMO. Your health coverage, premiums and insurance arrangements are unaffected. You are always free to choose any doctor or hospital who accepts Medicare at any time.

DO I NEED TO DO ANYTHING?

No, you do not need to do anything. This letter was simply to inform you about the new care coordination program that your primary care provider will be participating in.

DO I HAVE TO CHANGE MY DOCTOR(S)?

No, you DO NOT need to change your doctor. You can continue to see the same clinicians as you normally do. And you are always free to choose any doctor or hospital who accepts Medicare at any time.

HOW DO I GET MORE INFORMATION?

If you have any additional questions or concerns about the new care coordination program, please visit www.partners.org/For-Patients/ACO.



FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL
AND MASSACHUSETTS GENERAL HOSPITAL