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# Two of the best hospitals in America are located in Boston. It didn't happen by accident.

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Only one city in America can boast two hospitals ranked in the Top Ten by *U.S. News & World Report*: Boston. These hospitals, Massachusetts General and Brigham and Women's are the two founding hospitals of Partners HealthCare, and they're at the top of the list for one simple reason—they earned it.

The *U.S. News* rankings aren't a popularity contest. They include a complicated 100-page methodology and consider over 5,400 hospitals. And they're not the only measure of quality. When all 24 nationally endorsed U.S. Center for Medicare and Medicaid Services (CMS) quality measures are combined, our founding hospitals, BWH and MGH, achieve total scores of 96% and 95% respectively.

In a perfect world, every hospital would be ranked in the Top Ten. But in the real world, there are real differences in quality between hospitals. Year after year, Partners HealthCare hospitals rise to the top of this list because of investments in teaching, research, safety, and technology. Our patients continue to choose us time and again, especially for complex treatment. And the ultimate measure of quality is that physicians and other hospitals in the area frequently send their most challenging cases to our teaching hospitals.

We realize that there are costs associated with excellence. Teaching hospitals, including MGH and Brigham and Women's, care for the sickest patients, the most complex diseases. We subsidize a broad range of services, some of which lose money, such as psychiatry and community health centers.

Last year alone, we provided \$151 million in community benefits, which included nonreimbursed care for more than 100,000 uninsured and Medicaid patients. We provide high-cost backup and emergency care 24 hours a day, 365 days a year. For example, MGH and Brigham and Women's have the only Level One adult burn units in the state—so after the Rhode Island nightclub fire, we were ready and able to treat patients at both hospitals.

The bottom line: these services come with higher costs. But at Partners, we keep those costs in line with other leading national teaching hospitals. Our margin, which we pour right back into our people, our facilities, and our research and development, is 1.6%. That's well below other nationally ranked hospitals like the University of Pennsylvania at 9.8%, Northwestern at 6.7%, and the Cleveland Clinic at 6.3%.

Within Partners HealthCare, you won't just find the best healthcare in Boston—you'll find some of the best care in America. We're proud of that fact. And we're proud of the 50,000 people of Partners who put you, the patient, first.



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